

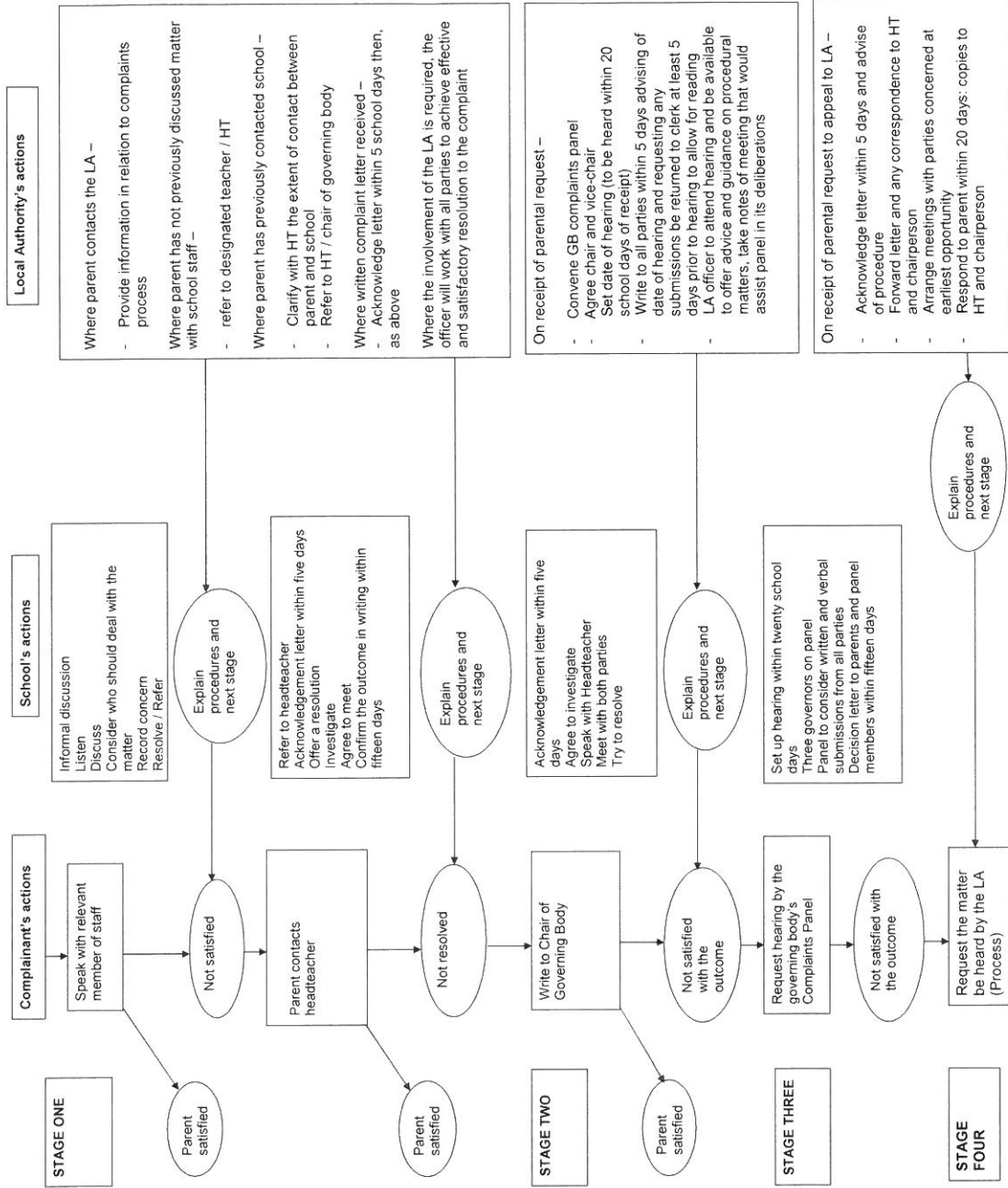
Stockport Metropolitan Borough Council
Warren Wood Primary School

COMPLAINTS POLICY



Care, Courtesy
and Consideration
Updated August 2008

STAGED APPROACH TO HANDLING COMPLAINTS



STAGE ONE

Complainant's actions

School's actions

Local Authority's actions

STAGE TWO

STAGE THREE

STAGE FOUR